**INDUSTRY SPECIFIC LICENSES**

Many businesses including retail and service outlets, restaurant and lounges, manufacturing and processing operations, may be subject to licenses. These licenses are designed to protect the interest and safety of the public regarding the use, application or sale of certain items or services.

For information contact:

* Ministry of Government Services: 416.326.8555 or Toll Free 1.800.268.1142
* Ontario statues and regulations: [www.e-laws.gov.on.ca](http://www.e-laws.gov.on.ca)
* Canada Business Ontario at 1.888.745.8888 or visit their website [www.cbo-eco.ca](http://www.cbo-eco.ca)
* Federal, Provincial, and Municipal Licenses [www.bizpal.ca](http://www.bizpal.ca)

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| **GOVERNMENT DEPARTMENT/ AGENCY** | **WEBSITE** | **AREA OF RESPONSIBILITY** |
| Canada Post Corporation | [www.canadapost.ca](http://www.canadapost.ca) | * Non-mailable matter (e.g. perfume, perishable items, flammable liquids) |
| Canada Food Inspection Agency | [www.inspection.gc.ca](http://www.inspection.gc.ca) | * Agricultural products * Food labeling * Animals/animal products * Fruits * Aquatic commodities * Soil related matter * Wood packaging |
| Competition Bureau Canada | [www.competitionbureau.gc.ca](http://www.competitionbureau.gc.ca) | * Clothing labels * Packaging and labeling of non-food packaging |
| Environment Canada | [www.ec.gc.ca](http://www.ec.gc.ca) | * Endangered animals or plants * Hazardous waste * Goods containing cfsc * Ozone-depleting substances |
| Fisheries and Oceans Canada | [www.dfo-mpo.gc.ca](http://www.dfo-mpo.gc.ca) | * Live fish * Fish not for human consumption |
| Foreign Affairs and International Trade Canada | [www.international.gc.ca](http://www.international.gc.ca) | * Agricultural products * Steel * Clothing * Goods under trade embargoes * Textiles |
| Health Canada | [www.hc-sc.gc.ca](http://www.hc-sc.gc.ca) | * Consumer goods * Pesticides * Drugs * Food * Medical devices * Natural health products * Pharmaceuticals * Vitamins * Toxic substances |
| Transport Canada | [www.tc.gc.ca](http://www.tc.gc.ca) | * Tires * Transportation of dangerous goods * Vehicles |

**INDUSTRY SPECIFIC LICENSES**

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| **GOVERNMENT DEPARTMENT/ AGENCY** | **WEBSITE** | **AREA OF RESPONSIBILITY** |
| Technical Standards and Safety Authority | [www.tssa.org](http://www.tssa.org) | * Elevators * Fuel safety * Pressure vessels * Amusement rides |
| Ontario Motor Vehicle Industry Council | [www.omvic.on.ca](http://www.omvic.on.ca) | * Administration of Ontario’s *Motor Vehicle Dealers Act* |
| The Travel Industry Council of Ontario (TICO) | [www.tico.ca](http://www.tico.ca) | * Administers the Ontario *Travel Industry Act* which governs travel retailers and travel wholesalers registered in Ontario |
| The Electrical Safety Authority | [www.esasafe.com](http://www.esasafe.com) | * Public electrical safety in Ontario as designated by Ontario Regulation 89/99 |
| Alcohol and Gaming Commission of Ontario (AGCO) | [www.agco.on.ca](http://www.agco.on.ca) | * Regulates the sale, service and consumption of alcohol, charitable gaming and lotteries |
| Ministry of Municipal Affairs and Housing – Building and Development Branch | [www.mah.gov.on.ca/site4.aspx](http://www.mah.gov.on.ca/site4.aspx) | * Administers the *Building Code Act* and the *Ontario Building Code* which govern the construction of new buildings and renovation and maintenance of existing buildings |
| Haldimand - Norfolk Health Department | [hnhu.org/health-topic/food-safety-inspections/](https://hnhu.org/health-topic/food-safety-inspections/) | * Businesses in Haldimand-Norfolk that prepare and/or sell food must be inspected and meet certain standards. Contact the Haldimand-Norfolk Health Unit office to advise them if you are starting a food service business of any kind |